

# Supported Living Standards

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## **Supported Living Model I**

People who are appropriately served by this model generally require only occasional support in areas such as budgeting and money management. It is typically offered in an apartment setting. Staff must be available 24 hours a day by phone.

	<b>Environment</b>	<b>Guidance</b>
1.0	Supported Living settings must afford residents basic comfort.	<p>Setting must have:</p> <ul style="list-style-type: none"> <li>• Working sink with hot (between 100 – 130 degrees F) and cold running water.</li> <li>• Operable heat</li> <li>• Operable electricity</li> <li>• Working tub/shower with hot (between 100 – 130 degrees F) and cold running water.</li> <li>• At least one bed with mattress and bedding for every resident (unless a married couple choose to share a bed)</li> <li>• A working toilet</li> </ul>
1.1	Supported living settings must afford resident's basic safety.	<p>Setting must have:</p> <ul style="list-style-type: none"> <li>• Carbon Monoxide detector if fuel burning appliances are used</li> <li>• Lockable exterior doors and windows</li> <li>• Be free from obvious hazards</li> <li>• Be sanitary</li> </ul>
1.2	Supported living settings must have sufficient space for privacy.	When occupied by more than one resident the setting must afford each resident sufficient space and opportunity for privacy including bathing/toileting facilities behind a lockable door, lockable doors on bedroom/sleeping quarters and lockable storage.
1.3	<p>Support providers must have a standard First Aid Kit that is:</p> <ul style="list-style-type: none"> <li>A. Readily accessible</li> <li>B. Well stocked for the numbers of people supported.</li> </ul>	<p>Recommended contents by American Red Cross: 3/4" x 3" standard adhesive bandages; mini bandages; 2" x 2" sterilized gauze pads; 1" x 5 yards self-adherent wrap; triple antibiotic ointment; providone-iodine antiseptic/germicide swabs; alcohol prep pads.</p>

	Health	Guidance
2.0	Medications must be stored safely in the resident's apartment unless contraindicated	Medications not in the person's apartment will be stored in a locked location under proper conditions (i.e. sanitation, temperature, light, humidity, and security).
2.1	<p>For people not independent in self-administration of medication, staff must maintain a log to denote:</p> <p>Name of medication given</p> <p>Name of staff administering medication</p> <p>Time and date the medication was given</p> <p>Dose administered</p>	<p>Log must be reviewed monthly for accuracy and completeness. If errors are noted, actions must be taken to alleviate future errors.</p> <p>Over the counter medications should also be recorded.</p>
SL 2.2	Medications must be administered safely and accurately.	<p>Medication has not expired.</p> <p>There are no contraindications, i.e., no allergy for the drug.</p> <p>Administered at:</p> <p>Proper time</p> <p>Proper dosage</p> <p>Correct route</p>

2.3	Orders for new medications and/or treatments must be filled and given within 24 hours unless otherwise indicated.	If orders are given as the result of a self initiated or family initiated physician, PA or CNP visit, orders must be filled and given within 24 hours of learning about the visit.
2.4	Changes to medication or treatment regimes must be made within 24 hours of ordered change unless otherwise indicated.	If changes are made as the result of a self initiated or family initiated physician, PA or CNP visit, orders must be filled and given within 24 hours of learning about the changes.
	<b>Staff</b>	<b>Guidance</b>
3.0	<p>Prior to providing services support providers must pass the following criminal background checks:</p> <ul style="list-style-type: none"> <li>A. South Carolina State Law Enforcement Department check;</li> <li>B. South Carolina State Law Enforcement Department Sexual Offender check; and</li> <li>C. South Carolina Department of Social Services Central Registry of Child Abuse&amp; Neglect check.</li> <li>D. Driver's license checks if the duties of the job require transportation of people receiving services.</li> </ul>	<p>South Carolina Code of Law Section 44-7-2929 Article 23</p> <p>The Provider must have a policy in place regarding periodic re-checks.</p> <p>No person (staff, coordinator) may be employed in a residential setting, who has been convicted, pled guilty or nolo contendere to:</p> <ul style="list-style-type: none"> <li>• Abuse, neglect or mistreatment of a consumer in any health care setting;</li> <li>• An "Offense Against the Person" as provided for in Chapter 3, Title 16;</li> <li>• An "Offense Against Morality or Decency" as provided for in Chapter 15, Title 16;</li> <li>• Contributing to the delinquency of a minor as provided for in Section 16-17-490</li> <li>• The common law offense of assault and battery of a high and aggravated nature;</li> <li>• Criminal domestic violence, as defined in Section 16-25-20</li> <li>• A felony drug-related offense under the laws of this state; and</li> <li>• A person who has been convicted of a criminal offense similar in nature to a crime previously</li> </ul>

		enumerated when the crime was committed in another jurisdiction or under federal law; has a substantiated history of child abuse and/or neglect and/or convictions of those crimes listed in SC Code 20-7-1642 and/or is listed on the SC Sex Offender Registry
3.1	Support Providers must be at least eighteen (18) years of age and have a high school diploma or its equivalent.	<p>When a high school diploma or its equivalent is a result of a correspondence program or distance/on-line learning program, it may only be used when the school or entity is approved by a local board of school trustees from the state in which the diploma or its equivalent was issued.</p> <p>A South Carolina high school certificate is not equivalent to a high school diploma.</p>
3.2	Support providers must pass an initial physical exam prior to working in the residence.	Pass = No documentation in the physical exam report of conditions present that would jeopardize health and safety of people receiving services or staff's ability to perform required duties.
3.3	Support providers must pass initial tuberculosis screening prior to working in the residence and annually thereafter.	Pass = no evidence of communicable disease
3.4	Minimum Support Provider to resident ratio is 1:20	
3.5	<p>All Supported Living providers must designate a staff member who is responsible for developing and monitoring the person's residential plan and who meets the following qualifications:</p> <p>A. bachelors degree in human services from an accredited college or university;</p> <p>B. Is at least 21 years of age;</p>	<p>"Human Services" = human behavior (e.g., psychology, sociology, speech communication, gerontology etc.), human skill development (e.g., education, counseling, human development), humans and their cultural behavior (e.g., anthropology), or any other study of services related to basic human care needs (e.g., rehabilitation counseling), or the human condition (e.g., literature, the arts). The provider can exercise wide latitude of judgment to determine what constitutes "human services". The key concern is the demonstrated competency to do the job.</p>

	C. Has at least one year of experience (e.g., paid or voluntary) working directly with persons with mental retardation or other related disabilities; and	
3.6	Sufficient staff must be available 24 hours daily to respond to the needs of the residents and implement their programs.	Available means available by phone 24 hours daily, 7 days a week.